
COMPETITIVE LOCAL EXCHANGE CARRIER

Cooperative Communications, Inc.

COMPETITIVE LOCAL EXCHANGE CARRIER

Business Only Customers

Regulations and Schedule of Charges

Applying to Competitive Local Exchange Services Within
the Service Territories of Verizon Pennsylvania, Inc., Verizon North, Inc.
and United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink

This Tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available at the Company's place of business: 210 Clay Avenue, 3rd Floor, Lyndhurst, NJ 07071.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa. P.U.C. Nos. 1, 3, 5, and 6 and The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pa. P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

The services included in this tariff are available only to business customers.

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210 Clay Avenue, 3rd Floor
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COMPETITIVE LOCAL EXCHANGE CARRIER

LIST OF CHANGES

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify increase in rates.
- (D) To signify decrease in rates.
- (C) To signify any other changes.

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COMPETITIVE LOCAL EXCHANGE CARRIER

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the reselling of local exchange telecommunications services by Cooperative Communications, Inc., hereinafter referred to as the Company, to Customers within the service territories of Verizon Pennsylvania Inc., Verizon North Inc., and The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Pennsylvania within the Commonwealth of Pennsylvania.

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SECTION 1 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Advance Payment: Part or all of a payment required before the start of service.

Bit: The smallest unit of information in the binary system of notation.

Commission: Refers to the Pennsylvania Public Utility Commission.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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SECTION 1 - DEFINITIONS, (Cont'd.)

Mbps: Megabits, denotes millions of bits per second.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

NPA: Numbering plan area or area code.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- D. Prior to termination of service, the utility will mail or deliver written notice to the Customer at least 10 days prior to the date of the proposed termination.

Service may be terminated upon written notice to the Customer if:

1. the Customer is using the service in violation of this tariff; or
2. the Customer is using the service in violation of the law.

A final bill will be issued within 42 days of disconnection.

- E. This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- F. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, outages, omissions interruptions, delays, errors, or other defects, representations, failures arising out of the use of these services or failure to furnish service, whether caused by act, omission or negligence, shall be limited to the extension of allowances as set forth in section 2.6 of this tariff captioned: "Allowances for Interruptions in Service." The extension of such allowances for interruption shall be the sole remedy of the Customer, and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- B. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- C. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any liability whatsoever, and for any damages caused or claimed to have been caused in any way, directly or indirectly, as a result of any such installation.
- D. The Company is not liable for any defacement of or damage to Customer's premises resulting from the furnishing of services or equipment or the installation or removal thereof, unless such defacement or damage is caused by the willful misconduct of the Company's employees or agents.
- E. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's use of the Company's facilities.
- F. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-provided equipment.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

- A. This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- B. 911 information consisting of the names, addresses and telephone numbers of all telephone Customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Universal Emergency Telephone Number Service (911, E911), (Cont'd.)

- E. The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others. Under the terms of this Tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply as listed in Section 5.7.3.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.10 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. For any interruption in service lasting longer than 24 hours, the Customer will be credited in accordance with Section 2.6.1.C.8.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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SECTION 2 - REGULATIONS, (Cont'd.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 Billing and Collection of Charges

- A. Non-recurring charges are due and payable from the Customer within 30 days after the billing date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the billing date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. A 1.5% Late Payment Charge applies to any unpaid balance carried forward from a monthly bill to the next month's bill on a business Customer's account. The Customers bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not received within thirty days after the billing date.
- F. The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G. Customers have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address : Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or by calling: Phone No. 1-800-692-7380, FAX 717-787-6641. Customers may contact the Company at the following address: Cooperative Communications, Inc., 210 Clay Avenue, 3rd Floor, Lyndhurst, NJ 07071, or by calling toll free 1-800-266-7411.
- H. If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges as well as a Suspension of Service charge, as set forth in section 5.7.4.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short- term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Deposits

- A. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

The deposit will be returned to the Customer with any interest due after the Customer has paid undisputed bills for service over a period of twelve (12) consecutive months.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. All procedures for discontinuance of service will be in accordance with 52 PA Code §64.71 and §64.121.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Discontinuance of Service, (Cont'd.)

- E. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- F. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- G. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- H. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent). A Suspension of Service charge as listed in Section 5.7.4 applies.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

- B. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

 COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

- C. A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 Hours or Less --

<u>Length of Interruption</u>	<u>Interruption Period To Be Credited</u>
1. Less than 30 minutes	None
2. 30 minutes up to but not including 3 hours	1/10 Day
3. 3 hours up to but not including 6 hours	1/5 Day
4. 6 hours up to but not including 9 hours	2/5 Day
5. 9 hours up to but not including 12 hours	3/5 Day
6. 12 hours up to but not including 15 hours	4/5 Day
7. 15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.1 Credit for Interruptions, (Cont'd.)

C. (continued)

8. Over 24 Hours. When service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations as provided for in Section c:
 - a. One-thirtieth of the tariffed monthly rate of services and facilities furnished by the Company rendered inoperative, useless or impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the Customer to the Company conditioned that the out-of-service- extends beyond a minimum of 24 hours.
 - b. Two-thirtieths of each full 24-hour period beyond the first three 24-hour periods. However in no instance may the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the public utility rendered useless or impaired.
 - c. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariffed monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.
 - d. The allowances set forth in a. – c. may not be applicable where service interrupted by the negligence or willful act of the Customer to service or where the public utility, pursuant to the terms of the contract for service, suspends or terminates service for nonpayment of charges or for unlawful or improper use of the facilities or service or for any other reason provided for in this tariff.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.6 Allowances for Interruptions in Service, (Cont'd.)

2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code §64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

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SECTION 2 - REGULATIONS, (Cont'd.)

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1 all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4 a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1 to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2 pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3 pursuant to any financing, merger or reorganization of the Company.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 2 - REGULATIONS, (Cont'd.)**2.11 Telecommunications Relay Service****2.11.1 General**

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2.11.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2009.

Per residence access line, per month	\$0.08
Per business access line, per month	\$0.08

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SECTION 2 - REGULATIONS, (Cont'd.)**2.11 Telecommunications Relay Service****2.11.3 Centrex**

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

2.11.4 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

A. Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) Verizon Pennsylvania, Inc.
- 2) Verizon North Inc.
- 3) United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas – Extended Area Service

3.2.1 Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas – Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown
Aliquippa Local Area	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg Emmaus Ironton New Smithville New Tripoli Topton
Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington Enon Valley

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard Zion
Belle Vernon Local Area	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny Wapwallopen
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg Ironton
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomberg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center Limestone, NY

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway Murdocksville
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake Clifford Forest City Waymart
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Carversville Local Area	Bedminster Buckingham Canersville Doyletown Dublin New Hope Plumsteadville Wycombe	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downingtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox Shippenville Sligo Strattanville
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Coatsville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Doylestown Local Area	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway Luthersburg Penfield
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. Phillipsburg, N.J.
East Palestine	East Palestine, Pa.	East Palestin, OH New Waterford, OH, Rogers, OH.
Ebenshurg	Carrolltown Cresson Ebensburg	Colver Nanty-Glo Johnston
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Elizabeth Local Area	Clairton Donora Elizabeth Monongahela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls Ellwood City New Castle Wampum Zelienople	Portersville
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunbury	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport Oley Topton
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmoore	Chester Springs Coatsville Downingtown Eagle Exton Glenmoore Honey Brook Parkesburg Pughtown West Chester	Green Hills Morgantown
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont Kecksburg New Alexandria
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville Transfer
Grove City	Grove City Mercer	Blacktown Harrisville Wesley
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville Millersburg
Hamburg	Hamburg Reading	Kempton Leesport

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey Lewisberry Marysville Shellsville
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngnam-Drums Nuremburg
Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake Galilee Pleasant Mount South Canaan Waymart
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills Morgantown

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V East Liverpool, OH
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey Shellsville
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg McConnellstown
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval
Jim Thorpe	Jim Thorpe Lehighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE Newark, DE
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland Dallas Harveys Lake Trucksville

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown Fleetwood Kutztown Reading	Kempton Topton
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan Waymart
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville Strasburg	Intercourse Leola Lititz Manheim Mount Joy Mountville New Holland Quarryville Rawlinsville

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE Newark, DE Wilmington, DE
Landisville	Lancaster Landisville Millersville Strasburg	Lititz Manheim Mount Joy Mountville

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg New Alexandria

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown Hershey Jonestown Myerstown Schaefferstown
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning Palmerton	
Lenape Local Area	Avondale Coatesville Downingtown Exton Kennett Square Landenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville Mifflintown Port Royal Reedsville
Ligonier	Latrobe Ligonier	Stahlstown
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek Mill Hall

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH Hubbard, OH North Lima, OH Youngstown, OH
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg Lewisberry
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE Wilmington, DE
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown Fredonia Wesley

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown Hershey
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville
Millheim	Bellefonte Boalsberg Centre Hall Millheim Spring Mills State College	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg Mifflinburg Watsonstown
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, N.J. Trenton, N.J.
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitoke Plymouth Wilkes-Barre	Nuangola
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Besemer Ellwood City New Castle Wampum	New Wilmington New Bedford Plain Grove Princeton Volant
New Florence	Bolivar Johnstown New Florence Seward	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton
Northumberland	Danville Milton Northumberland Sunbury	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey
Paris	Burgettstown Paris	Weirton, WV
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen Gap
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally Sassamansville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake Morgantown, WV
Portage	Cresson Ebensburg Johnstown Portage Southfork	
Port Allegany	Eldred Port Allegany Roulette Smethport	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown Douglassville Sassamansville
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn Friedensburg
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills Morgantown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown Bernville Birdsboro Green Hills Leesport Morgantown Oley Robesonia Topton Womelsdorf Yellow House
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center Limestone, NY
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale Milford, N.J. Phillipsburg, N.J.
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn Friedensburg
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit Dalton Factoryville Lake Winola
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH Transfer
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH Transfer
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton New Tripoli
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV East Liverpool, OH
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sprintown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale Milford, NJ
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda
Strasburg	Lancaster Landisville Millersville Strasburg	Gap Intercourse Quarryville Rawlinsville
Stroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg Stroudsburg, NJ
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood Lansford
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale Frenchtown, NJ Milford, N.J. Uhlerstown
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield
Washington Local Area	Avella Canonsburg Claysville McMurry Washington West Alexander	Buffalo Hickory Taylorstown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH
West Newton Local Area	Belle Vernon West Newton	Yukon
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland Dallas Harveys Lake Nuangola Trucksville
Williamsport	Jersey Shore Williamsport	Loyalsock Oval Trout Run
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ Trenton, NJ
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners Evans City

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

A. Philadelphia Suburban Exchanges

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester; Chester Heights; Holly Oak, DE; Lenape; Media; Mendenhall; West Chester; Westtown; Wilmington, DE
Chester (Phil. Suburban Zone 11)	Chester; Chester Heights; Darby-Ridley Park-Sharon Hill; Holly Oak, DE; Media; Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square; Chester; Chester Heights; Media; Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square; Chester; Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Media; Swarthmore; Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester; Darby-Ridley Park-Sharon Hill; Phila. Zone 2; Swarthmore; Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore; Broomall-Newton Square; Havertown-Manoa; Phila. Zone 2; Swarthmore; Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore; Broomall-Newton Square; Bryn Mawr; Havertown-Manoa; Media; Paoli-Malvern-Berwyn; Swarthmore; Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore; Bryn Mawr; Cynwyd-Narberth; Phila. Zone 2; Phila. Zone 3

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

A. Philadelphia Suburban Exchanges, (Cont'd.)

Exchange	Local Calling Area
Ardmore (Phil. Suburban Zone 24)	Ardmore; Broomall-Newton Square; Bryn Mawr, Conshohocken; Cynwyd-Narberth; Havertown-Manoa; Phila. Zone 2; Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Cynwyd-Narberth; Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore; Broomall-Newton Square; Bryn Mawr; Conshohocken; Norristown; Paoli-Malvern-Berwyn; Valley Forge; Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square; Chester Springs; Downingtown; Eagle; Exton; Lenape; Paoli-Malvern-Berwyn; Phoenixville; Valley Forge; Wayne; West Chester; Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville; Norristown; Paoli-Malvern-Berwyn; Phoenixville; Royersford; Valley Forge; Wayne
Norristown (Phil. Suburban Zone 30)	Ambler; Center Point; Collegeville; Conshohocken; Harleysville; Lansdale; Norristown; North Wales; Phoenixville; Royersford; Schwenksville; Valley Forge; Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler; Ardmore; Bryn Mawr; Center Point; Collegeville; Conshohocken; Flourtown; Norristown; Phila. Zone 3; Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown; Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler; Cheltenham-Elkins Park-Jenkintown; Conshohocken; Flourtown, Hatboro; Norristown; North Wales; Warrington; Willow Grove

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

A. Philadelphia Suburban Exchanges, (Cont'd.)

Exchange	Local Calling Area
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Flourtown; Hatboro; North Wales; Phila. Zone 3; Phila. Zone 4; Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Phila. Zone 4; Warrington; Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler; Bethayres-Huntingdon; Cheltenham-Elkins Park-Jenkintown; Feasterville-Churchville; Hatboro; Warrington; Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon; Eddington-Cornwells Heights; Feasterville-Churchville; Hatboro, Langhorne; Newtown; Phila. Zone 4; Warrington; Willow Grove; Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol; Eddington-Cornwells Heights; Langhorne; Levittown; Morrisville; Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol; Eddington-Cornwells Heights; Feasterville-Churchville; Langhorne; Levittown, Morrisville; Newtown; Yardley
Levittown (Phil. Suburban Zone 44)	Bristol; Langhorne; Levittown; Morrisville; Newtown; Yardley
Warrington (Phil. Suburban Zone 45)	Ambler; Bethayres-Huntingdon; Buckingham; Doylestown; Feasterville-Churchville; Hatboro; Line Lexington; Warrington; Willow Grove; Wycombe

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

B. Philadelphia Exchanges

Zones	Local Calling Area
Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4
Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24
Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34
Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

C. Pittsburgh Suburban Exchanges

Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park; Bridgeville; Carrick; Finleyville; McMurray; Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park; Bridgeville; Canonsburg; Carnegie; Carrick; McDonald; McMurray; Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville; Carnegie; Carrick; Coraopolis; Crafton; Imperial; Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis; Carnegie; Sewickley; Bellevue; West View; Crafton; McKees Rocks; Ambridge; Glenwillard; Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty; Fox Chapel; Glenshaw; Millvale; Oakmont; Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel; Glenshaw; Millvale; Perrysville
Irwin (Pitt. Sub. 23)	Irwin; McKees Rocks; Monroeville; Greensburg; Harrison City; Hermine; Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport; Pleasant Hills; Bethel Park; Monroeville; Irwin; Clairton; Elizabeth; Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock; Export; Harrison City; Irwin; McKeesport; Monroeville; Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty; Fox Chapel; Millvale; New Kensington; Oakmont; Penn Hills; Springdale; Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock; Export; Monroeville; Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue; Glenshaw; Perrysville; Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park; Carrick; Clairton; Elizabeth; Homestead; McKeesport; Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley; Coraopolis; Ambridge; Aliquippa; Glenwillard

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Verizon Pennsylvania, Inc. Exchanges, (Cont'd.)

D. Pittsburgh Exchanges

Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue; Braddock; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Perrysville; Pittsburgh
Braddock (Includes Wilksburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Monroeville; Penn Hills; Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue; Bethel Park; Braddock; Bridgeville; Carnegie; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh; Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue; Braddock; Carnegie; Carrick; Coraopolis; Crafton; East Liberty; Homestead; Millvale; Pittsburgh
East Liberty	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Homestead; Millvale; Oakmont; Pittsburgh
Homestead	Bellevue; Braddock; Carrick; Chapel, Crafton; East Liberty; Homestead; McKeesport; Millvale; Pittsburgh; Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue; Braddock; Carrick; Crafton; East Liberty; Fox Chapel; Glenshaw; Homestead; Millvale; Oakmont; Pittsburgh
Pittsburgh	Bellevue; Braddock; Carrick; Crafton; East Liberty; Homestead; Millvale; Pittsburgh

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges

Exchange	Local Calling Area
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

Exchange	Local Calling Area
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville, Westfield
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Berville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

Exchange	Local Calling Area
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnton	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

Exchange	Local Calling Area
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville, Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

Exchange	Local Calling Area
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville
Spring Grove	Hanover, Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.3 Verizon North, Inc. Exchanges, (Cont'd.)

Exchange	Local Calling Area
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges

Exchange	Local Calling Area
Allensville	Allensville, Belleville, Huntingdon, Lewiston
Bedford	Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven, Mill Hall
Belleville	Allensville, Belleville, Lewistown, Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City, Mercer
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridge Summit, Highfield, Md., Waynesboro
Bruin	Bruin, Chicora, North Washington, Parker, Petrolia
Butler	Butler, Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury
Carlisle	Carlisle, Mount Holly Springs, Newville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, Chicora, North Washington, Petrolia
Claysburg	Altoona, Claysburg, Hollidaysburg, Osterburg, Roaring Spring
Clearville	Bedord, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster, Marietta, Mount Joy, Mountville, Wrightsville
Connoquenessing	Butler, Evans City, Meridian, Nixon, Prospect, Connoquenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg, Marysville, New Bloomfield, Newport
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Eau Claire, Emlenton, Foxburg, North Washington, Parker
Elizabethtown	Columbia, Elizabethtown, Hershey, Lancaster, Landisville, Marietta, Mt. Joy, Middletown

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Emlenton	Eau Claire, Emlenton, Foxburg, Parker, Rockland
Evans City	Butler, Connoquenessing, Criders Corners, Evans City, Nixon, Zelenople
Everett	Bedford, Breezewood, Clearville, Everett
Fairfield	Emmitsburg, Md., Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Foxburg, Parker
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson, Littlestown, New Oxford
Harrisville	Harrisville, Grove City, Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Hewitt	Cumberland, Md., Flintstone, Md., Hewitt, Oldtown, Md., Ridgeley W. Va., State Line, Pa.
Hopewell	Everett, Hopewell, Saxton
Howard	Beech Creek, Bellefonte, Howard, State College, Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport, Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, Md
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	Huntingdon, McConnellstown, Marklesburg

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Martinsburg	Altoona, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg, Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandra, Huntingdon, Mount Union, Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connoquenessing, Meridian, Nixon, Prospect
Mifflintown	East Waterford, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown
Mill Hall	Beech Creek, Lock Haven, Mill Hall
Mount Joy	Columbia, Elizabethtown, Lancaster, Landisville, Manheim, Marietta, Mount Joy, Mountville

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Mountville	Columbia, Lancaster, Landisville, Marietta, Millersville, Mount Joy, Mountville
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin, Gettysburg, Hanover, Littlestown, New Oxford
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg
North Washington	Bruin, Butler, Chicora, Eau Claire, North Washington, Petrolia, West Sunbury
Orbisonia	Mt. Unio, Orbisonia, Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Parker	Bruin, Callensburg, Eau Claire, Emlenton, Foxburg, Parker, Petrolia
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Blacktown, Grove City, Harrisville, New Castle, Plain Grove, Portersville, Slippery Rock, Volant
Portersville	Butler, Elwood City, Harrisville, Plain Grove, Portersville, Princeton, Prospect, Slippery Rock, Volant, Zelenople
Port Royal	East Waterford, Ickesburg, Lewistown, McAlisterville, Mifflintown, Port Royal, Thompsontown.
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown, Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills, Richfield
Roaring Spring	Altoona, Claysburg, Hollidaysburg, Loysburg, Martinsburg, Roaring Spring

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3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury
State Line	Cumberland, MD, Flintstone, MD, Hewitt, Oldtown, MD, Ridgeley, WV, State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Huntingdon, Orbisonia, Shade Gap, Three Springs
Volant	Blacktown, Harrisville, New Castle, New Wilmington, Plain Grove, Portersville, Slippery Rock, Volant

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SECTION 3 - SERVICE AREAS, (Cont'd.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.4 The United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink Exchanges, (Cont'd.)

Exchange	Local Calling Area
Waynesboro	Blue Ridge, Chambersburg, Greencastle, Highfield, MD, Summit, Waynesboro
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg, Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte, Howard, State College, Zion

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES

4.1 Local Exchange Access Service

4.1.1 General

Local Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number on, the Company switching network that enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access other services offered by the Company as set forth in this tariff;
- C. access certain intrastate, interstate and international calling services provided by the Company;
- D. access the Company's operators and business office for service related assistance;
- E. access emergency services by dialing 0- or 9-1-1; and
- F. access service provided by other common carriers which purchase the Company's Switched Access Services as provided under the Company's tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Local Exchange Access Service cannot be used to originate calls to caller-paid information services (e.g., 900, 976) provided by other companies. Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

Calls to numbers "NXX 976-LIKE" will also be blocked unless otherwise specified by the Customer at the time service is ordered. Should a Customer request unblocking for access to the caller-paid information service, the Company will bill and collect on behalf of the telephone companies' information provider holding the Customer fully liable for all charges incurred for the use of the information provider's service.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.1 Local Exchange Access Service, (Cont'd.)

4.1.1 General, (Cont'd.)

Each Local Exchange Access Service is delivered to a demarcation/connection block at the Customer's premise. The following Local Exchange Access Services are offered:

Basic Business Line Service
PBX Trunk Service
DID Service
DS-1 Service
ISDN-Primary Rate Interface (PRI)
Local Calling Service

4.1.2 Basic Business Line Service

Basic Business Line Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. Business Lines are provided for connection of single station sets, facsimile machines or computer modems to the public switched telecommunications network.

4.1.3 PBX Trunk Service

PBX Trunk Service provides a Customer with a single, voice-grade communications channel which can be used to place and receive one call at a time. PBX Trunks are provided for connection of PBX Switching Equipment or similar equipment to the public switched telecommunications network.

4.1.4 DID Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID Service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID Service at a Customer's location. DID Service can be applied to PBX Trunk Service, DS-1 trunks, ISDN -PRI as described in this Section. DID charges apply in addition to any PBX Trunk Service. DID service may require special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer. Charges for DID Number Blocks will also apply.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)**4.1 Local Exchange Access Service, (Cont'd.)****4.1.5 DS-1 Service**

DS-1 service is a dedicated, high capacity, full duplex channel with line speeds of 1.544 Mbps. DS-1 Service has the equivalent capacity of 24 Voice Grade services of 24 DS-0 channels and is provided only where facilities are available and is subject to the technical limitations of the equipment used by the Company. DS-1 service is provided between a Customer's premises and a Company-designated central office.

4.1.6 Integrated Services Digital Network – Primary Rate Interface

ISDN Primary Rate Interface (ISDN-PRI) provides integrated digital channels for voice, data and video applications. ISDN-PRI is a dedicated T1 link to the telecommunications network for local outbound and/or DID Service. The basic channel structure is twenty-three 64 Kbps B channels and one 64 Kbps D channel. The B channels may be used to connect the PBX or ISDN compatible CPE to the public circuit switched network. The D channel carries the signaling and call set-up information for the B channels. ISDN-PRI is a service for the transmission of digital signals only. ISDN-PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available, as determined by the Company's network configuration. ISDN/PRI is available only to Customers who have compatible Customer Premises Equipment (CPE). This CPE equipment (hardware and software) is the responsibility of the Customer. No additional DID Trunk charges will apply when ISDN-PRI is used for DID Service. DID number charges will still apply as described in Section 4.1.4

4.1.7 Local Calling Service

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided Local Exchange Access Line to all other stations on the public switched telephone network within the local exchange area as defined in Section 3. Local Calling Service also allows Customers to presubscribe to an intraLATA/intrastate carrier and interexchange carrier. The rates set forth in Section 5 apply to all direct dialed calls completed by the Company. There are two pricing options for Local Calling.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services

4.2.1 General

Premium Local Exchange Services are features and services that can be purchased in addition to the basic Local Exchange Access Services.

The following Premium Local Exchange Services are offered:

- Local Exchange Features and Services
- Listing Services
- Directory Assistance
- Operator Services

Features are available where equipment and facilities exist.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services

The following features are offered when purchased with the Company's Local Exchange Access Services as described in the preceding section.

A. Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (*69) Service. Customers have two blocking options as follows:

Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

A. Caller ID Blocking, (Cont'd.)

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features

1. Caller ID

Caller ID enables the display of the incoming telephone number on a Customer Premises Equipment (CPE) display device attached to the Customer's telephone line.

2. Caller ID with Name (Caller ID Deluxe)

Caller ID with Name enables the display of the incoming calling telephone number and the main listed name associated with the calling telephone number on a Customer Premises Equipment (CPE) display device attached to the Customer's telephone line.

3. Anonymous Call Rejection (ACR)

Anonymous Call Rejection is a feature included with Caller ID and Caller ID with Name that allows the called party to reject calls from parties that have used blocking to prevent the display of their telephone numbers or main listed name to Caller ID or Caller ID with Name subscribers. The Customer via an activation and deactivation code controls ACR. When ACR is activated, all calls that are blocked are routed to a standard announcement.

4. Call Forwarding

Call Forwarding enables all incoming calls to be forwarded to another telephone number when activated by dialing a code and the telephone number to which the calls are to be forwarded. Another code is dialed for deactivation. The Call Forwarding Customer is responsible for the payment of any applicable message unit charge or direct distance dialed charge for each call between his/her Call Forwarding telephone number and the telephone to which the call is being forwarded.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

5. Call Forwarding, Busy Line

Call Forwarding, Busy Line allows all calls to a line showing a busy condition to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

6. Call Forwarding, Don't Answer

Call Forwarding, Don't Answer allows all calls to a line that does not answer, after a designated number of rings, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

7. Call Forwarding, Busy Line/DNA

Call Forwarding, Busy Line, Don't Answer allows all calls to a line showing a busy condition or a line that does not answer, to be automatically forwarded to another line as specified by the subscriber at the time that the feature is installed. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

8. Select Forward

Select Forward provides Customers with a way to forward incoming calls from up to a maximum of six calling telephone numbers to another telephone number.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

9. Remote Call Forwarding

Remote Call Forwarding is a Central Office feature that allows a Customer to permanently forward his line number to a distant termination number. Each feature allows for forwarding of one call at a given time. An additional feature is required for each additional call to be forwarded simultaneously. Local message or toll charges generated by the forwarded call will be charged to the subscriber.

10. Forward Plus

Forward Plus is a feature that combines Call Forwarding with remote access capability. The Customer will dial a remote access directory number and be guided by voice prompts to enter the call forward destination number and other required information, including a PIN (personal identification number). Local message or toll charges generated by the forwarded call will be charged to the subscriber.

11. Ring Cycle

Ring Cycle is the number of rings, as specified, by the Customer, before a line will forward on a don't answer condition.

12. *69 or Return Call

*69 automatically provides a voice statement of the telephone number of the most recent incoming call and, when activated, then dials the telephone number.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

13. Authorization Codes

Authorization Codes on a line require a Customer to dial additional digits in order to place a call. There are two types of auth codes: verified and nonverified. Verified codes require the correct code to be entered before the call is completed. Nonverified codes require only the correct number of digits to be entered before the call is completed. The available length of digits for the codes include 2, 3, 4 or 7 digits.

There is no charge to change authorization codes.

14. Call Hold

Call Hold permits a Customer to hold any call in progress by dialing a code. When the first call is held, another call may be placed over the same line.

15. Call Restriction

Call Restriction limits access to outgoing calls to just the local calling area. It is available only where facilities exist. Customers may also dial 0+ and 0-for calling card calls, collect calls and third number calls. 700/900 calls are not allowed.

16. Call Waiting

Call Waiting is an arrangement providing audible tone signaling over an existing connection to indicate an incoming call. The calling party hears a regular ringing signal. By pressing the switch hook, the call waiting Customer can hold the established call, answer the second call and alternate between the two.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

17. Tone Block

Tone Block allows subscribers with Call Waiting and Caller ID Manager with Name to deactivate Call Waiting and Caller ID Manager with Name during a call in progress. When Tone Block is activated, all subsequent incoming calls will receive a busy signal.

18. Deny Usage

A Customer may request, at no additional charge, to deny usage capability on the telephone line for Repeat Dialing or *69.

19. Distinctive Ring

Distinctive Ring is a service that enables a Customer to have one or two additional local telephone numbers assigned to an existing line. Each number will have a distinctive ring pattern that permits the Customer to distinguish incoming calls and the number that was called.

20. Ground Start

Ground Start is a method of signaling on Customer lines in which one side of the 2-wire line is momentarily grounded to get dial tone. Company assumes no liability for the limitations of the CPE equipment. It is offered where facilities permit.

21. Hunting

Hunting permits additional exchange access lines to be arranged in a series with the main service thus providing for incoming calls to be completed on the first vacant line (hunting) in a series so wired.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.2 Local Exchange Features and Services, (Cont'd.)

B. Custom Calling Features, (Cont'd.)

22. Priority Call

Priority Call provides a way to distinguish up to a maximum of six calling telephone numbers from all others by using a distinctive alerting signal.

23. Repeat Dialing or Repeat Call

Repeat Dialing and Repeat Call automatically redials the last outgoing telephone number dialed by the Customer.

24. Speed Dialing

Speed Dialing provides for the calling of a seven or ten-digit telephone number by dialing only a few digits. Two arrangements are available: eight number capacity and a thirty number capacity.

25. Three-Way Calling

Three-Way Calling permits an existing call to be held and a third telephone number to be dialed and added to the connection. Each call will have usage sensitive rates charged based on destination.

26. Three-Way Call Transfer

Three-Way Call Transfer allows Customers to transfer incoming calls to another party, thus freeing their line to initiate or receive other calls. This feature also enables the Customer to add a third party to a call in progress and, after establishing the three-way conference, to drop off the call without disconnecting the remaining end users.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services

For each Customer of Company provided Local Exchange Access Service, the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(s) published by the dominant Local Exchange Carrier in the area.

The following rules and charges apply to listings in the white pages of the telephone directory and to the Directory Assistance records. Additional regulations for both the Directory Listing and the Directory Assistance records can be found in the Verizon Pennsylvania, Inc., Verizon North, Inc. and United Telephone Company of Pennsylvania, LLC d/b/a CenturyLink tariffs. These regulations will apply to all Customers of the Company.

Only information necessary to identify the Customer is included in the listings. The Company may use abbreviations in listings. The Company may reject a listing, which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

A. Primary (Published) Listings

The Primary (Published) listing consists of the following: -The name under which a business is conducted by the Customer

- The address of the Customer
- The main telephone number of the Customer

This information will appear in the white pages of the Local Telephone Directory and the Directory Assistance Database.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

B. Captioned or Indented Listings

The Customer may request captioned or indented listings when:

- Two or more listings are needed, e.g., the listing of different departments or members of the firm or corporation.
- A number of Customers are furnished service at a location which is readily identified by the public by name, such as airport, shopping center, and additional listings of the Customer is desired under the appropriate caption.

The indented form of listing may be provided where a Customer requires only two listings, and the name of the second listing would be a repetition of the first listing, such as his/her business service.

C. Non-Published Listing

Non-published service means that the Customer's telephone number is not listed in the local telephone directory, nor does it appear in the Directory Assistance Records. This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency. If a published listing is desired at a later date, there may be a delay in publishing the listing.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

D. Non-Listed Listing

Non-listed service means that the Customer's telephone number is not listed in the local telephone directory, but it does appear in the Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable. The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

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SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.3 Listing Services, (Cont'd.)

E. Additional Listing

1. Duplicate Listing

A listing of another name by which a Customer is known such as abbreviated name, a name commonly spelled in more than one way or a name consisting of several words, which the public commonly rearranges.

Cross Reference is a type of Duplicate Listing. It refers to the name under which a complete listing is shown. Cross Reference can be temporary caused by a change of ownership or firm name, which may be shown with a reference to the successor.

2. Alternate Telephone Number Listing

A listing that refers calling parties to another telephone number at certain hours or on certain days or in case no answer is received on the call to the primary number.

3. Foreign Listing

Any of the types of additional listings covered herein may be provided in a different directory or in the same directory under a different geographical heading from that under which the Customer is normally listed.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.4 Directory Assistance Services

- A. Directory Assistance calls provide for identification of telephone directory numbers, via an operator or automated platform. Customers can request up to two numbers per call. A Directory Assistance charge applies per directory assistance call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. National refers to the 50 United States of America dialed using 411.
- B. Directory Assistance Call Completion is an optional service provided to users of directory assistance service where users may choose to have a call completed by the directory assistance operator to the telephone number requested. The Directory Assistance Call Completion charge applies in addition to the Directory Assistance per call charge.
- C. Automated Directory Service is an automated Customer name and address listing service, which provides name and address information for published telephone numbers.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.5 Operator Services

Provides for live or automated operator treatment when a Customer dials “0+” or “0-.” Operators are available to assist Customers with completing calls.

Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party. Operator Services also includes verification and emergency interrupt service. Verification service aids the subscriber with legitimate call completion problems. The operator will verify and provide the line status condition of the requested line. Emergency interrupt service aids the Customer by having the busy line cleared if an emergency situation exists.

A. Definitions

0+ Calls: Customer dials zero plus the desired number and gives his Calling Card number or Special Toll billing number to the operator verbally.

0++ Calls: Customer dials zero plus the desired number plus his Calling Card number (from stations equipped with Touchtone dialing).

0-Calls: Customer dials zero only and requests that the operator dial the desired number. The Customer gives his Calling Card or Special Toll billing number to the operator verbally.

Busy Line Verification Service: Upon Customer notification, the operator will check the status of a called busy number. This service is subject to a charge for each request.

Collect: The operator is requested to bill the charges to the called number and obtains acceptance thereof.

Customer Requested Interrupt Service: Upon Customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. This service is subject to a charge for each request, unless a trouble condition is indicated on the line. The charge will apply even though the interrupted party refuses the call. No charge will apply from official Public Emergency Agencies. Charges may be billed to a Calling Card or to a Third Number.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 4 - DESCRIPTION OF SERVICES, (Cont'd.)

4.2 Premium Local Exchange Services, (Cont'd.)

4.2.5 Operator Services, (Cont'd.)

A. Definitions, (Cont'd.)

Person-to-Person: Calls completed with the assistance of an operator to a person, station, department, or PBX extension specified by the calling party. Charge may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

Station-to-Station: Refers to calls other than the person-to-person calls billed to either the end user's commercial credit card and/or LEC calling card. Calls may be dialed with or without the assistance of an operator. Collect calls to coin telephones and transfers to third-party telephones which are coin telephones, will not be accepted. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or designated third-party stations.

Third Number: The operator is requested to bill the charges for a call to a number other than that of the calling or called party.

Time and Charges: The operator is requested to inform the calling party of the elapsed time and applicable charges.

Other Operator Assisted: Operator assistance is requested by the calling party for any other reason not listed above.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 5 - RATES AND CHARGES

5.1 Calculation of Rates

- 5.1.1 Rates for services that include a distance component are based on airline mileage between rate centers of the calling and called stations. Mileage is calculated using the Vertical and Horizontal (V&H) coordinate system from the National Exchange Carriers Association Tariff F.C.C. No. 4.
- 5.1.2 Timing of calls begins when the call is answered at the called station. Calls originating in one time period and terminating in another time period will be billed according to the rates in effect during each portion of the call.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.2 Local Exchange Access Service

5.2.1 Basic Business Line Service Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Line	\$17.79	\$99.50
Each Additional Line	\$17.79	\$41.00

5.2.2 PBX Trunk Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Trunk	\$17.79	\$99.50
Each Additional Trunk	\$17.79	\$41.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.2 Local Exchange Access Service, (Cont'd.)

5.2.3 DID Number Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge*</u>
First 20 DID numbers	\$20.00	\$0.00
Each additional block of 20 Numbers	\$20.00	\$0.00

* Non-Recurring charges for DID numbers are \$0.00 if installed with the DID Trunks. If DID numbers are installed at a later date, a \$99.50 charge will apply per service order.

5.2.4 DID Trunk Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Initial Trunk	\$45.00	\$99.50
Each Additional Trunk	\$45.00	\$99.50

5.2.5 DS-1 Service Rates and Charges

DS-1 Service rates are assessed per DS-1 circuit and are based on mileage.

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
Per DS-1 Circuit	\$359.00	\$559.00

5.2.6 ISDN Rates and Charges

	<u>Monthly Recurring Rate</u>	<u>Nonrecurring Charge</u>
ISDN PRI	\$390.00	\$559.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.2 Local Exchange Access Service, (Cont'd.)

5.2.7 Local Calling Service Rates and Charges - Message Units

	<u>Per Message Unit</u>
Within Local Calling Area:	\$0.1065

One local message unit applies for the initial period. The initial period for a local message unit is five minutes or fraction thereof.

One local message unit applies to each overtime period. Each overtime period is five minutes or fraction thereof.

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SECTION 5 - RATES AND CHARGES, (Cont'd.)**5.3 Local Exchange Features and Services****5.3.1 Blocking Features**

	<u>Initial Monthly</u>	<u>Additional Monthly</u>	<u>Nonrecurring</u>
Blocking Service:			
700/900 Block	\$0.00	\$0.00	\$0.00
Local Toll Block	\$0.00	\$0.00	\$0.00
Long Distance Block	\$0.00	\$0.00	\$0.00
International Block	\$0.00	\$0.00	\$0.00
Call Block, per line	Free of Charge	\$5.00	\$0.00
Per Call Blocking, per call	\$0.00	\$0.00	\$0.00
Per Line Blocking	\$0.00	\$0.00	\$0.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.3 Local Exchange Features and Services, (Cont'd.)

5.3.2 Custom Calling Features

	<u>Initial</u> <u>Monthly</u>	<u>Additional</u> <u>Monthly</u>	<u>Non-</u> <u>Recurring</u>
Caller ID, per line	\$9.75	\$9.75	\$0.00
Caller ID with Name (Caller ID Deluxe), per line	\$10.93	\$10.93	\$ 0.00
Anonymous Call Rejection, per line	\$ 3.45	\$ 3.45	\$ 0.00
Call Forwarding, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Busy Line, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Don't Answer, per line	\$ 4.50	\$ 4.50	\$ 0.00
Call Forwarding, Busy Line, DNA, per line	\$ 4.50	\$ 4.50	\$ 0.00
Select Forward, per line	\$ 4.50	\$ 4.50	\$ 0.00
Remote Call Forwarding, per path per line	\$19.00	\$19.00	\$10.50
Forward Plus, per line	\$ 6.90	\$ 6.90	\$ 0.00
Ring Cycle, per line	\$ 0.00	\$ 0.00	\$ 0.00
*69 or Return Call, per line	\$ 5.18	\$ 5.18	\$ 0.00
Authorization Codes, per line	\$ 0.00	\$ 0.00	\$ 0.00
Call Hold, per line	\$ 1.50	\$ 1.50	\$ 0.00
Call Restriction, per line	\$10.50	\$10.50	\$ 0.00
Call Waiting, per line	\$ 4.60	\$ 4.60	\$ 0.00
Tone Block, per line	\$ 0.00	\$ 0.00	\$ 0.00
Deny Usage, per line	\$ 0.00	\$ 0.00	\$ 0.00
Distinctive Ring, per line	\$ 7.48	\$ 7.48	\$ 0.00
Ground Start, per line	\$ 5.00	\$ 5.00	\$ 0.00
Hunting, per line	\$ 0.00	\$ 0.00	\$ 0.00
Priority Call, per line	\$ 3.50	\$ 3.50	\$ 0.00
Repeat Dialing or Repeat Call	\$ 2.88	\$ 2.88	\$ 0.00
Speed Dialing			
Per Line, 30 Numbers	\$5.18	N/A	\$0.00
Per Line, 8 Numbers	\$2.30	N/A	\$0.00
Three-Way Calling	\$4.60	\$4.60	\$0.00
Three-Way Call Transfer	\$4.60	\$4.60	\$0.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.4 Listing Services

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Primary (Published) Listing	\$2.35	\$0.00
Captioned Listings	\$2.35	\$0.00
Indented Listing	\$2.35	\$0.00
Non-Published Listing	\$1.89	\$0.00*
Non-Listed Listing	\$1.72	\$0.00*
Additional Listing	\$2.35	\$0.00*

* A service order charge of \$20.19 will also apply, if not ordered at the time of initial service installation.

5.5 Directory Assistance Services

	<u>Per Call Charge</u>
Directory Assistance Call (Local)	\$0.95
National Directory Assistance Call	\$1.50
Directory Assistance Call (IntraLATA)**	\$0.64
Directory Assistance Call Completion	\$0.30
Automated Directory Assistance	\$0.75

** Dialed using NPA-555-1212

5.6 Operator Services – Service Charges

	<u>Per Call or Request</u>
0+, 0++ for Calling Card or Special Toll Billing	\$0.60
0- for Calling Card or Special Toll Billing, Collect, Third Number, Time and Charges, Busy Line Verification, and all other Operator Assisted Calls (except Person-to-Person and Customer Requested Interrupt Service)	\$2.50
Person-to-Person	\$4.50
Customer Requested Interrupt Service	\$2.50

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.7 Service Charges

5.7.1 Service Order Charge

Service Order Charges apply to the receipt, recording and processing of Customer orders for work to be done.

	Non-Recurring Charge, <u>Per Service Order</u>
Order New or Additional Exchange Access Lines	\$40.00
Order a Move or Change Existing Service and Equipment	\$20.00
Order New or Additional Features and Equipment	\$20.00
Record Type Only Changes	\$15.00

5.7.2 Service Connection Charge

Service Connection Charges apply for the work associated with the installation of exchange access lines from the serving central office up to and including the rate demarcation point on the Customer's premises.

These work functions include, but are not limited to, central office cross connect work, work done with distribution facilities outside of the central office and connection of drop wire to the network interface device at the Customer's premise.

	Non-Recurring Charge, <u>Per Line</u>
Connect New or Additional Exchange Access Lines	\$40.00
Change Existing Exchange Access Lines or Install Features	\$6.00

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SECTION 5 - RATES AND CHARGES, (Cont'd.)

5.7 Service Charges, (Cont'd.)

5.7.3 Premises Visit Charge

Premises Visit Charge applies for visiting the Customer's premises to perform the work requested up to and including the network interface device and includes travel time to such premises.

	<u>Non-Recurring Charge</u>
First Hour for a Premise Visit	\$120.00
Each Additional ½ Hour for a Premises Visit	\$ 37.50

All wire and equipment charges are in addition to any premise visit charge.

5.7.4 Suspension of Service

A Suspension of Service charge applies to the disconnection or the restoration of suspended service and facilities because of non-payment of bills. The Customer may be required to provide a deposit at the time of service restoration.

	<u>Non-Recurring Charge</u>
Suspension of Service, Per Line	\$13.25

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES

6.1 Emergency Services (Enhanced 911)

6.1.1 Glossary of Terms

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Telephone Company system: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.1 Emergency Services (Enhanced 911) , (Cont'd.)

6.1.2 Description

The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.25 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

6.1.3 Regulations

- A. The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 *MSAG Order*.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.1 Emergency Services (Enhanced 911), (Cont'd.)

6.1.4 Regulations, (Cont'd.)

- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.1 Emergency Services (Enhanced 911), (Cont'd.)

6.1.4 Regulations, (Cont'd.)

- H. The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.2 Blocking "900" Information Service

6.2.1 General

Where central office facilities permit, A900" Information Service Blocking provides Customers the capability to block origination of direct dialed calls to a A900" Information Service number (900-NXX-XXXX).

6.2.2 Regulations

- A. Blocking is available on individual lines.
- B. When the blocking is activated, direct dialed calls to all A900" Service numbers are blocked.
- C. Initial blocking is provided at no charge upon Customer request. Subsequent requests for A900" Information Services Blocking will be provided at the rates referenced below.
- D. Blocking service may not be available with certain multi-line business arrangements.
- E. There is no charge to remove A900" Information Service blocking.

6.2.3 Rates

900 Information Service Blocking

Service Charges

Initial Request	No Charge
Subsequent Request (per line)	\$100.00

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.3 Dial Around Compensation Surcharge for Payphones

6.3.1 A Dial-Around Compensation Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The Surcharge applies to:

- A. Calling card service
- B. Collect calls
- C. Third party billed
- D. Directory Assistance calls
- E. Pre-paid card service

6.3.2 The Surcharge does not apply to:

- A. Calls paid for by inserting coins
- B. Calls placed from stations other than public/semi-public payphones
- C. Calls placed to the Maryland Telecommunications Relay Service for the hearing impaired
- D. Any calls for which the payphone provider is otherwise compensated pursuant to contract with the carrier.

6.3.3 The Dial Around Compensation Surcharge rate is \$0.50 per call.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription

6.4.1 Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

6.4.2 At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A following.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription, (Cont'd.)

6.4.3 Presubscription Charge Application

A. End user choices for toll presubscription:

- Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.

B. If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

C. If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

D. An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription, (Cont'd.)

6.4.4 Customer Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

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SECTION 6 - MISCELLANEOUS CHARGES AND SERVICES, (Cont'd.)

6.4 Toll Presubscription, (Cont'd.)

6.4.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

6.4.6 Rates and Charges

	<u>Per Line Nonrecurring Charge</u>
Each Carrier Change (per line), assessed to Customer or IXC	\$5.00
Unauthorized Business Change (per line), assessed to IXC	\$35.65

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 7 - CONTRACT SERVICES

7.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

ICBs will be provided to the Commission upon request.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 8 - SPECIAL ARRANGEMENTS

8.1 General

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months.

Promotional offerings are to be filed with the Commission on one day notice prior to the actual offering to Customers as a tariff supplement.

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COMPETITIVE LOCAL EXCHANGE CARRIER

SECTION 9 - PROMOTIONAL OFFERINGS

9.1 Special Promotions

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any Customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

9.2 Discounts

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, "monthly revenue commitment" and/or "time of day." Such discounts will be included in the Company's tariff.

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